John W Hayes Jr HAY6J@icloud.com

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Career Overview

OBJECTIVE: I welcome any agency who can use my 20 years of experience in Information Technology.

Qualifications

Unix HP SAN

Windows Server 2008 Dell Compellant SAN

Wndows Server 2008 R2 Windows Server 2012 R2

Windows Server 2016 PC Repair

Microsoft HyperV Server Hardware Repair

Symantec Netbackup

SEPM 12.1 7.5.0.4

PGP SCOM

Intranet SCVM

Extranet Microsoft Office

Apache DR SRM

Perl Disaster Recovery

PHP ORACLE

MySql AIRWATCH

EXCHANGE 2007 & 2010 WINDOWS SERVER 2010

Technical Skills

Skills	<u>Experience</u>	Total Years	Last Used
CVE 4.1 - VMVARE Virtualization			
Expert	Vmware Virtualization	6	Current
DAG			

Accomplishments

I have been in the IT field for over 10 years, and my greatest accomplishment was starting my own internet company.

Work Experience Contractor (Temporary)

April 2017 to August 2017

- Donatech Contracted out to L3 Vertex Aerospace -Madison, MS
- · Temporary contract to work various IT projects..

Network Specialist II Mississippi Division of Medicaid - Jackson, MS January 2008 to April 2017

 Systems Department-maintain 2003 and 2008 servers, add, delete, modify AD accounts, and Exchange 2007 accounts

- Build servers and replace any failed hardware.
- Responsible for server software and hardware upgrades.
- Maintain fax servers, manage network security and policy implementation.
- Implement Vmware and HyperV server installation.
- Performed data backup and recovery of all servers and data Symantec Netbackup 7.5.0.4 and manage Symantec Enterprise Servers.
- Add, delete and modify Blackberry server accounts.
- Manage Symantec Anti-Virus Enterprise server.
- I worked on a project to virtualize approximately100 servers, that included two node file share cluster, Exchange 2007 & 2010, Enterprise Vault, Blackberry server, Airwatch server, Encryptx server, Symantec Enterprise Server.
- Made datastore LUNS from HP SAN & Dell Compellant SAN.
- Manage vmware environment 4.1, and upgraded to 5.1.
- Manage Vcenter, space, HA/DRS, CPU,RAM, Update.

Trainer/Supervisor Xfone USA, - Jackson, MS

March 2006 to April 2008

- I assisted customers with local and long distance telephone service.
- · I assisted customers with DSL and dial up services.
- I work with installation of DSL and Dial up service on all operating systems which included Windows 95, 98, ME, 2000, XP, MAC OS 9, and MAC OS 10.
- I assisted customers with web hosting and designs.
- I also assisted customers with Cable television and wireless internet service.
- I worked to resolve network issues with Residential and Business clients.
- I worked to resolve network issues with Residential and Business clients.
- I assisted customers in resolving webmail problems.
- I flew to Lubbock, Texas three times, to train NTS Communications on Internet Support, Telco support, and Customer Service.
- I advised NTS Management groups, while merger took place between XFONE USA and NTS Communications.
- I was one of the few people at XFONE that was offered relocation.relocation to Lubbock, Texas in the entire company

Founder and CEO MILKYWAY HOME ENTERTAINMENT - Jackson, MS April 2002 to Current

- I manage and maintain website which sells video to customers.
- MilkyWay Home Entertainment is a Virtual Library of movies, cd's, books, newspapers, on-line Lecture Hall classes from College and University Professor's, video games, on-line concerts, all given to you at a reasonable fee, from the comfort of your home, school, business or church, without ever leaving your location.
- I have written code in HTML, C++, JAVA, and PHP, database MYSQL, PERL.
- I maintain platform of Apache web server, Linux SUSE, and Windows Server2008.
- I also repair PC hardware and software for a reasonable fee.
- I also perform data disaster recovery, network security, and etc.
- I have obtained State of Mississippi, Business Tax ID:045-13705-6 Original License Date: 04/07/05, to operate my online business.
- I maintain a business account with a reputable bank. http://www.milkywayhomeentertainment.com

Network AdministratorWLBT TV 3 A NBC Affiliate - Jackson, MS

June 2002 to April 2005

- I was responsible for all hardware and software maintenance on all PC's and servers.
- I resolved all employees' issues related to hardware and software.
- I have worked with professional and server versions of WinNT, Win2000, Win ME, XP, UNIX, Novell operating systems.
- I have worked with all versions of Microsoft Office and other software.
- I was responsible for the LAN and WAN.
- I was responsible for Anti-Virus, Spam Filters, and Security on WLBT network.
- I maintained WLBT website, and various other aspects of its programming, which included Apache server, XML, ASP, JAVASCRIPT, HTML, JAVA, PERL, Oracle, and Java.
- I assisted in the implementation of INEWS and WideOrbit upgrades.
- I maintained AVID news cutter for Edit Bays at the TV Station.

Network Operations Administrator Skytel/An MCIWorldCom Company - Jackson, MS May 1997 to January 2002

- I have work experience with RF/WAN/LAN.
- I monitor and maintain a network that expands 50 states and a dozen countries.
- I maintained computers, mainframes, servers, base receivers, base transmitters, satellite
 connections, web server, fax servers, websites, intranet, extranet, UNIX platform, and Windows
 environment.
- I worked with a team of operators, support engineers, network engineers, RF technicians, Telco, and developers to keep the two way paging technology operational.
- I maintained fixed wireless technology also.
- I possess strong organizational skills, good written skills, oral communications skills, and good independent judgment.
- I received a certificate of completion from SKYTEL TECHNOLOGIES, Inc. in which The Advanced Technology

Center Certifies that I have completed the necessary course work for 2-way Network Operations Administrator I as of 02/12/98.

Education and Training Select One: Math/Computer Science TOUGALOO COLLEGE - Jackson, MS

• I completed 87 credit hours toward obtaining my BS. I attended Tougaloo College from 1991 to 1995.

BS degree: Computer Science/Information Systems

JACKSON STATE UNIVERSITY - Jackson, MS

- I completed 21 hours towards my Computer Science/Information Systems BS degree.
- 20410 Installing and Configuring Windows Server 2012, November 3-7, 2014 CCT-3501: Deploying and Designing XenDesktop- CXD300/CXD400, August 4, 2014 • Other Certs on need to know basis.

New Horizons - Jackson, MS